

Fisent Technologies is One of KMWorld's 100 Companies That Matter in Knowledge Management

Fisent's BizAI Recognized as a Pioneering Solution for Applied GenAI Process Automation

TORONTO (March 10, 2025) – [Fisent Technologies](#), a pioneer in Applied GenAI Process Automation, was named to the [KMWorld 100 Companies That Matter in Knowledge Management \(MT1\) 2025](#) list. This annual list, published by KMWorld Magazine, recognizes organizations that are at the forefront of innovation and excellence in knowledge management (KM).

Fisent was recognized by KMWorld Magazine for its [Applied GenAI Process Automation](#) solution, BizAI, which enables automation of time-consuming repetitive tasks through the application of GenAI. By integrating easily with existing enterprise systems, Fisent significantly improves back-office efficiency and quickly generates measurable business value. BizAI minimizes manual data interpretation, enabling enterprises to quickly realize gains in efficiency, cost reduction, accuracy, and overall business performance.

"As organizations look for sound ways to immediately benefit from AI, Fisent's inclusion in KMWorld's top 100 list validates our thoughtful approach to integrating LLMs with enterprise systems to drive GenAI-powered automation of business processes," stated Adrian Murray, Founder and CEO of Fisent. "Every day, we see our customers cutting costs while gaining top line business benefits by leveraging GenAI to automate human-dependent tasks."

Fisent's BizAI seamlessly integrates flexible data processing with stringent security protocols. It handles diverse content types—unstructured, multi-language, and multimodal—while its 'zero retention' architecture ensures data privacy by preventing persistent storage of sensitive information.

"In these turbulent times, the ability of knowledge management companies to grow, adapt, change, and evolve is a testament to the value of KM within organizations large and small," explained Marydee Ojala, KMWorld Editor-In-Chief. "Business transformation continues at a rapid pace, fueled by improved access to vital information and the concomitant use of knowledge to drive new insights that affect productivity, customer relationships, and employee satisfaction. This annual designation highlights companies important in the KM ecosphere!"

With more than 25 years of market coverage experience serving both technology professionals and executive management, KMWorld is the premier resource for actionable advice and real direction on solutions and strategies in knowledge, content, document, and information management today.

For the full list of 100 Companies That Matter in Knowledge Management, please visit www.kmworld.com

About Fisent

Fisent Technologies is revolutionizing how business is performed by utilizing GenAI to power intelligent actions that enable the automation of common enterprise business processes. By creating a bridge between the enterprise application layer and the rapidly evolving ecosystem of Large Language Models, Fisent's [Applied GenAI Process Automation](#) solution, BizAI, enables process automation of time-consuming repetitive tasks such as complex contract analysis, new customer onboarding, customer request resolution, and purchase order fulfillment. By combining the power of new technologies and its industry expertise, Fisent creates solutions that are fast, efficient, and cost-effective for customers of all sizes, helping them to achieve their desired business outcomes. For more information, please visit: www.fisent.com.

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